SILLETTS
FuneralService
Established1875

SpringLane
Radcliffe
ManchesterM262TQ
Telephone:01617232383
email:silletts@sillettsfuneralservice.co.uk

HerbertStreet
LittleLever
BoltonBL31LU
Telephone:01204861300
email:silletts@sillettsfuneralservice.co.uk

Professional Services

These include all arrangements in connection with the funeral, assistance and advice in matters relating to the funeral, attendance and services of staff, attending to all documentation, care of the deceased and use of the Chapel of Rest, provision of motor hearse, funeral director and embalming of deceased if required.

As part of our care process, we take a digital fingerprint of your loved one. This allows families the option to create keepsakes, such as jewellery or memorial items in the future. If you'd prefer we don't take a fingerprint, please let us know.

Payment of Account

Silletts Funeral Service operates a pricing policy in compliance with the Code of Practice of the National Society of Allied and Independent Funeral Directors. Our price list provides clients with a full and detailed explanation of our charges. In addition to our charges, disbursements must be paid to Minister of Religion, Cemetery or Cremation fees and such like. When the funeral plans are completed you will be given a written estimate of all the charges incurred by the service you have requested. You may be asked for an interim payment or to make full payment of the account upfront. We ask for this estimate to be signed as consent that you accept the charges and will be liable for payment of the account when submitted. If wished, the account may be forwarded to your solicitor. We reserve the right to add interest on all outstanding accounts at 2% per month on accounts that remain unpaid after 60 days and any legal and court costs incurred due to non-payment. If, because of your circumstances, you must make a claim for assistance from the Department of Work and Pensions, please note that stringent rules apply as to the amount of help available. Please talk to us, in confidence, for guidance.

Right to Cancel

(Arrangements made in the client's home only) You have the right to cancel the contract if you wish. This right can be exercised by sending or taking a cancellation notice to the funeral director at any time within the period of 14 days starting on the day of the arrangement. The right to cancel can be lost during the cancellation period if the service is provided in full before the 14 days elapses. Where applicable, payment may be required to be made in respect of any services carried out or disbursements paid, once the performance of the contract has begun and prior to the cancellation notice being received. If you wish to cancel the contract you must tell the person named below, in writing, within 14 days. You may copy this form if you wish but you do not have to